Frequently Asked Questions

Rockwood PDU8500 Panic Device

What product line does the PDU8500 Panic Device fall under?
Rockwood Products. Device literature and pricing can be found on assaabloydooraccessories.us.

Who can purchase the PDU8500 Panic Device?
Customers who have an open account with Rockwood Products and have an understanding that they are required to follow installation instructions and videos.

What is required to order a Panic Device?
A completed PDU8500 order form must be filled out, then a door template will be sent back to customer for final approval. Once approved, the order will be entered.

What door types does the PDU8500 work with?
Metal, storefront and wood doors.

Are there any special requirements for hollow metal frames?
Yes, specific stop height, stop width, and reinforcements are required. See the PDU8500 order form for details.

Where can I find strike templates?
Strike templates can be found on assaabloydooraccessories.us, Resource Library > Product Templates > Rockwood Templates > Architectural Line.

What stiles can the PDU8500 device be used on?
The device will work on medium and wide stiles. Medium stiles are 3-1/2” and less than 5’. 5” and greater is considered a wide stile.

What door thicknesses are available?
The device will work on doors 1-3/8” – 2-1/2” thick.

What finishes are available?
The device is stainless steel based. All stainless steel finishes, stock powder coats and custom powder coats are available.

What is the warranty on the device?
3-year limited warranty. See ASSA ABLOY Rockwood PDU8500 Series Warranty for full details.

Can the device be modified in the field?
No. Any field prep will void the warranty.

Does the device meet California Building Code (2013) Sec. 11B-309.4?
No. The device operates at 8 lb. of opening force.

Is the PDU8500 fire rated?
No.

Is dogging standard?
Yes, the device will come with the dogging feature unless otherwise specified when ordering.

Any special door requirements?
It is highly recommended for the door be prepped in a door shop with CNC equipment. Door must be prepped when it is horizontal.

What is the lead time?
Approximate lead time is 15 working days from the time the order is entered into Rockwood’s system. Lead time may change depending on quantity, etc.

Where is the PDU8500 assembled?
In America’s County: Somerset County, Pennsylvania.